

The mythical realm of King Minos, blessed by the Gods of the sun and the sea, is today as proud as a fortress and as welcoming as an embrace. It is also home to a sumptuous palace that makes an ideal destination for any type of holiday. At the Knossos Royal, time moves at a different pace: in elegant and comfortable rooms with incomparable views, in the azure sea and crystal-clear pools, at superb sports facilities and matchless restaurants, the pleasure and relaxation never end.

LOCATION & ACCESS

Knossos Royal is located at Limenas Hersonissou on the island of Crete. It lies 23km from Heraklion International Airport, 25km from the city of Heraklion and 2km from Hersonissos.

ACCOMODATION

ROOM TYPES	Square meters	AMENITIES											WELCOME PACKAGE												
		Air Conditioning ¹	Twin Beds	Sofa Bed	Bathroom with bathtub	Bathroom with Jacuzzi & Shower	Tea & Coffee-Making Facilities	Hairdryer	Satellite television with music channels	Direct dial telephone	Internet access 24h	Refrigerator	Safe	Furnished balcony or veranda	Wine	Mineral Water	Fresh Fruits	Bouquet of flowers	Aldemar Bath Set ²	VIP Bath Set ³	Beach Towels	Slippers	Bathrobe	Mini bar ⁴	
Garden View *	24,5	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Sea View	19-24	•	•		•		•	•	•	•	•	•	•	•	•			•			•				
VIP Sea Front – Sharing Pool	19-24	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•
Family Rooms	35-39	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•		•		•				
Family Suite– Sharing Pool	60	•	•			•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•
Family Maisonette– Sharing Pool	72	•	•			•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•
Number of Rooms: 413	<p>* Some with connecting door (46 m2 – 2 bathrooms) – Family rooms are with 1 bathroom ¹ Mid-May to mid-September, minimum, according to weather conditions ² Soap, shampoo, shower gel, nail file, shower cap, cotton buds and sewing kit ³ Soap, shampoo, shower gel, body lotion, hair conditioner, shower cap, nail file, cotton buds and sewing kit ⁴ Mini Bar filled on arrival for VIPSF, Family Suite & Maisonette with soft drinks, refreshments.</p>																								
VIP Sea Front – Sharing Pool rooms	Daily refill coffee and tea, mineral water and fresh fruits & afternoon maid service																								
Family Suite – Family Maisonette	Wine, Mineral Water, Fresh Fruits (daily refill), Selection of Canapes, Selection of Sweets (daily refill), Coffee/Tea making facilities(daily refill), Amenities, Bathrobe, Slippers, Beach Towels, Afternoon Maid Service (daily) + Breakfast at Villas Restaurant.																								
Family Rooms:	1 bedroom, 1 bedroom / sitting-room, 1 bathroom with 2 access doors from both rooms, 2-4 persons, kettle																								
Family Suite-Sharing Pool	1 bedroom + 1 sitting room with 2 separate beds, bathroom with Jacuzzi and shower, private section on the beach																								
Family Maisonette- Sharing Pool	1 bedroom, bathroom with Jacuzzi and separate WC on the first floor + 1 sitting room with two separate beds and WC/Shower, on the ground floor, private section on the beach with private Gazebo																								



FACILITIES FOR DISABLED PERSONS	PETS	PERIOD OF OPERATION	CONFERENCE FACILITIES
Not available at the hotel	Pets are not permitted on hotel grounds	April - October	Knossos Royal Conference Center with a capacity of 710 seats

THALASSO SPA CENTER

Model Thalasso Spa Center "Royal Mare Thalasso" (World's Leading Thalasso & Spa Resort every year since 2006, World Travel Awards), for relaxation, well-being and beauty treatments, at the neighboring hotel, Aldemar Royal Mare.

ALDEMAR TENNIS CLUB

The Tennis Club is part of the neighboring Aldemar Royal Mare 5* and has seven international-standard clay courts, the main court seating 250 spectators. There is also a practice court with training wall. The club offers a range of facilities, including a lounge area with television, changing rooms and toilets, pro's shop, partially-covered veranda and parking. The Tennis Club is open every day between 07:00 – 00:00; from April to October.

FOOD & BEVERAGE

Of BB, HB, FB Guests

RESTAURANTS & BARS *	MEALS (served in the main restaurant)		
Main Restaurant for breakfast and dinner	Breakfast	07:00 – 07:30	Continental Breakfast
Gourmet Restaurant "Fontana Amorosa"		07:30 – 10:00	American-style Buffet
Taverna "Artemis"	Dinner	18:30 – 21:15	Buffet Service (inclusive: HB / FB)
Snack Bar / Restaurant, Buffet, Coffee Bar			
Beach Restaurant 15.05 - 30.09	GENERAL NOTES		
Main Bar	<ul style="list-style-type: none"> • Drinks are not included in the price • Missed meals cannot be replaced • BB applies to breakfast in main restaurant • HB applies to breakfast and dinner in main restaurant • FB applies to breakfast, lunch, and dinner • All other FB departments-services are on extra charge • All information on this sheet are subject to change for operational reasons without prior notice 		
Manitari Bar	DRESS CODE		
Pool Bar	Guests are kindly requested to ensure that they are appropriately dressed in all restaurants and bars and in the night club (shorts and bathing costumes are not permitted)		
Kafenio 15.05 – 30.09			
Room Service (07:30 – 00:30)			
Open disco June – Sep occasionally at the Main Bar			
* Some departments may operate periodically depending also on weather conditions and occupancy			

FACILITIES & SERVICES FOR CHILDREN

FACILITIES & SERVICES FOR CHILDREN	MINI CLUB "ALDY"
Baby Cot / Playpen free of charge & baby sitting (on request/extra charge)	For children aged 4-12, seven days a week, 10:00 – 18:00 Multilingual supervisors
Child minding (on request/extra charge)	Entertainment activities
Baby phone (on request)	Mini Disco
2 outdoor children's pools (the one with sea water)	Program for all ages (special maxi club 01/07 – 31/08)
Waterslide (45 meters)	Mini Buffet at the Mini Club "ALDY" Including a selection of sponge cakes, sandwiches, juices, water, one ice cream per child
Children's high chairs	Mini Restaurant for dinner
Children's play area	
Pushchair (on request)	



OTHER SERVICES

FREE OF CHARGE	ON REQUEST AT EXTRA CHARGE
Guest Relation Services	Currency exchange
24-hour hotel security	Laundry / Dry cleaning service
Beach Lifeguard	Car, motorbike and bicycle hire – Limousine Transfer
First Aid	Taxi – Daily coach services to and from Heraklion & Ag. Nikolaos
Luggage service and room	Organized excursions
Wireless internet access in rooms and common areas free of charge (premium packages available with extra charge)	Horse riding center (22km from the hotel)
	Wedding packages
Transportation to and from Royal Mare Thalasso Center	18-hole Golf course (7km from hotel)
	Crete Aquarium (10km from the hotel)

POOLS & BEACH	FREE OF CHARGE	EXTRA CHARGE
Direct access to sea with life guard	•	
2 central outdoor pools (sea water)	•	
1 indoor pool (fresh water)	•	
Waterslide 45 meters	•	
2 outdoor pools for the exclusive use of Sea Front rooms (sea water)	•	
2 outdoor children's pool (one with fresh water)	•	
Beach and pool deck chairs & umbrellas	•	
Outdoor showers, changing rooms, WC (main pool & beach)	•	
Beach Towels (with deposit)	•	
Gazebos		•

SPORTS	FREE OF CHARGE	EXTRA CHARGE
2 tennis courts (quartz sand) – on request	•	
2 table tennis – Mini Golf	•	
Fitness Center	•	
Special athletic tournaments	•	
7 tennis courts (clay) – in neighboring Royal Mare		•
Night Tennis (floodlit courts) – Tennis Lessons		•
Squash court		•
Water Games – Water Polo – Beach Volley	•	
Water sports center – diving		•
Work out programs with fitness instructions	•	



RECREATION & ENTERTAINMENT

RECREATION & ENTERTAINMENT FACILITIES – SERVICE	FREE OF CHARGE	EXTRA CHARGE
Evening programs and shows by our animation team at the open air amphitheater (weather permitting)	•	
Large-screen TV & DVD Room	•	
Bridge Room	•	
Work out programs with fitness instructors	•	
Daily entertainment options (live music program, open disco night etc) – drinks extra charge	•	
Dance competitions, cooking lessons	•	
Quiz, Bingo, Competitions	•	
Beach Party		•
Billiards		•
Sauna		•
Games Room		•
Theme nights (upon reservation)		•
Special Private Dinner (upon reservation)		•

SHOPPING

SHOPS WITHIN THE HOTEL

Aldemar Shop	Jewellery shop
Boutiques	Mini-market
Traditional art shop	Hair Salon

CREDIT CARDS ACCEPTED

Access, American Express, Diners, Eurocard, Mastercard, Visa

COMMUNICATION

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